Attorney Docket No.

01-PAN-03

UTILITY PATENT APPLICATION TRANSMITTAL (New Nonprovisional Applications Under 37 CFR § 1.53(b))

TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Transmitted herewith is the patent application of () application identifier or (X) first named inventor, Earl D. Cox, entitled FRAMEWORK FOR E-SERVICE MANAGEMENT, for a(n):

(X)	Original	Patent	Application	

()) Continuing Application (prior application not abandoned):					
	()	Continuation () Divisional	() Continuation-in-part (CIP)		
			of prior application No:	Filed on:		
	- (`	A statement alaiming priority under	25 LISC & 120 has been added to the specification		

Enclosed are

(X) Specification; .49 Total Pages. (X) Drawing(s); 14 Total Sheets. (X) Oath or Declaration: (X) A Newly Executed Combined Declaration and Power of Attorney:

() Signed. () Unsigned. (X) Partially Signed. () A Copy from a Prior Application for Continuation/Divisional (37 CFR § 1.63(d)).

() Incorporation by Reference. The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied, is considered as being part of the disclosure of the accompanying application and is hereby incorporated herein by reference.

() Signed Statement Deleting Inventor(s) Named in the Prior Application. (37 CFR § 163(d)(2)).

(X) Power of Attorney. (X) Return Receipt Postcard.

(X) A Check in the amount of \$ 1,259.00 for the Filing Fee. () Associate Power of Attorney.

() Preliminary Amendment. () Information Disclosure Statement and Form PTO-1449. (X) A Duplicate Copy of this Form for Processing Fee Against Deposit Account.

() A Certified Copy of Priority Documents (if foreign priority is claimed).

(X) Applicant claims small entity status.

() Other:

CLAIMS AS FILED							
FOR	NO. FILED	NO. EXTRA	RATE	FEE			
Total Claims	61	41	\$9.00	\$ 369.00			
Independent Claims	3	0	\$42.00	\$ 0.00			
Multiple Dependent Cla		\$520.00					
Assignment Recording I		\$0.00					
Basic Filing Fee	\$370.00						
	\$ 1,259.00						

pursuant to 37 CFR § 1.25. At any time during the pendency to Deposit Account of this application, please charge any fees required or credit any overpayment to Deposit Account 500375.

Respectfully-submitted.

Renee Michelle Larson, Attorney of Record, Reg.

No.36193 Date: 10/26/01

Correspondence Address:

Larson & Associates, P.C. 221 East Church Street Frederick MD 21701-5405 Phone: 301-668-3073 301-668-3074

I hereby certify that this is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated below and is addressed to:

> Assistant Commissioner for Patents Box Patent Application

Washington, D.C. 20231

Typed Name: Renee Michelle Larson

Express Mail Label No.: ET496256235US

Date of Deposit: 10/26/01